

Welcome

to the Summerville CPW water and wastewater system. Below are suggested items that will assist you in avoiding common problems with your home plumbing system.

New Customer Checklist

Shut-off Valve - Locate or have installed a water shut-off valve to the house to isolate your house in case of a leak.

Sewer Cleanout - Locate or have installed a sewer cleanout in your sewer service line in your yard to assist in identifying sewage blockages.

Flush System - If the house has been vacant for over a few days, flush your indoor and outdoor faucets to insure a fresh supply of drinking water. This is also a good idea after any loss of water service during repairs or emergencies.

Backflow Protection - Your water meter has a residential dual check backflow preventer to protect the public water distribution system. To protect your home water system, use hose bibs with vacuum breakers, fill your pool or buckets using an air gap between the hose and the surface of the water and make sure your lawn irrigation system has a backflow preventer on its water supply line.

Garbage Disposal - Your garbage disposal can be a wonderful convenience or the cause of a sewage blockage. Use it to dispose of food items only and do not put grease, oil or trash in the disposal. Also, regular cleaning with a disinfectant will prevent odors from occurring in your disposal.

Elevated Hot Water Tank - If your hot water heater is located in a closet or attic (elevated above your faucets) gravity will drain the water from your tank if you open your faucets during the loss of water service. This could result in damage to your hot water heater so keep your faucets closed if you lose water pressure.

Water In Traps - If you have drains that are not used often, periodically run water into them to insure that the trap is filled with water to prevent odors from your home plumbing system.

Water Hardness - If you are new to our water system, cleaning, cooking and washing may be a little different. Water hardness is measured as the concentration of dissolved calcium and magnesium compounds (expressed as calcium carbonate). The hardness of our water is 22 mg/l or 1.3 grains. Our water is considered "soft".

Contact Us - If you have questions during normal business hours (8:00 am to 5:00 pm Monday – Friday), call our office at 871-0810. This telephone number will also connect you to our 24 hour emergency service number.



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